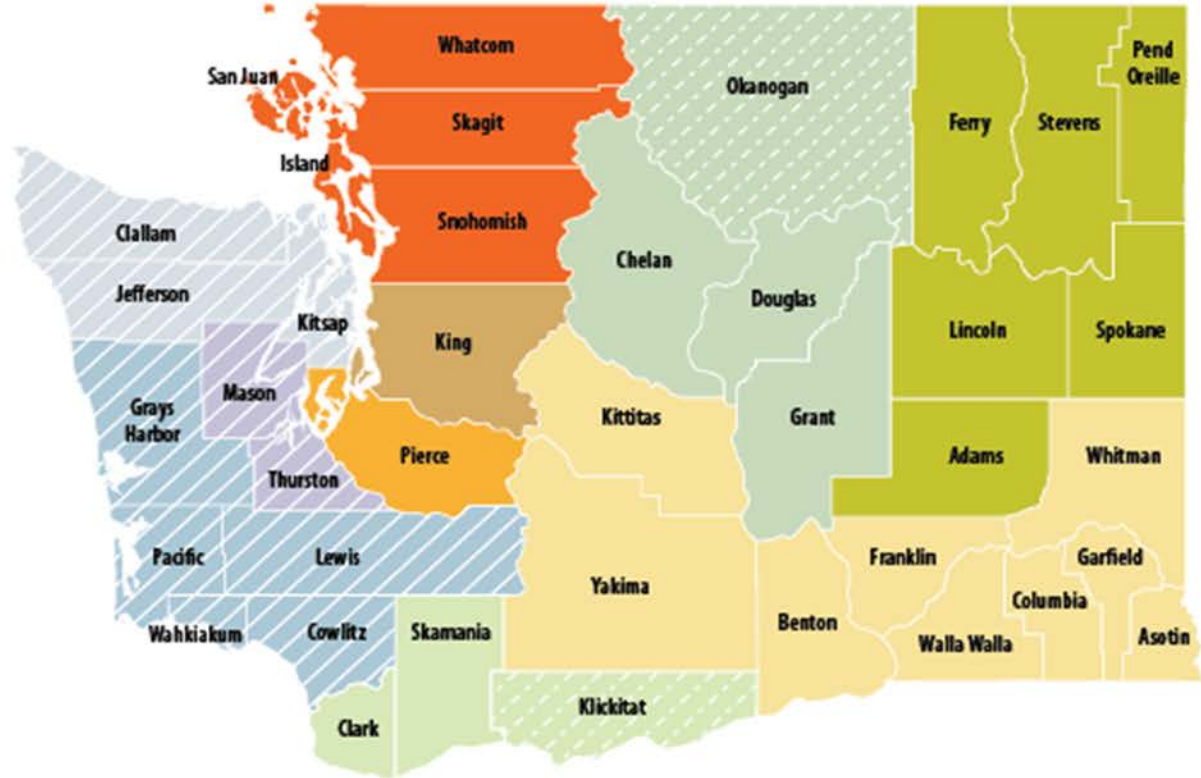




# Integrated Managed Care: an inside Peer perspective

Naomi Herrera, Peer Support Liaison

# Integrated Managed Care Background



# Coordinated Care Overview

## WHO WE ARE



### coordinated care™

Since 2012, Coordinated Care has served members in all 39 counties, 29 federally-recognized Indian Tribes plus two Urban Indian Health organizations in the state of Washington.

# 417 employees



Contracted with:

**22,000** & **88**  
Providers Hospitals

## WHAT WE DO

Washington  
Apple  
Health  
(MEDICAID)

Serving TANF, SSI and Medicaid Expansion in 29 counties, integrating behavioral health in multiple regions.

Ambetter  
(MARKETPLACE)

Offering Silver and Gold plans in 19 counties through Washington's Health Benefit Exchange.

Apple  
Health  
Core  
Connections  
(FOSTER CARE)

Washington's sole provider for youth and young adults in foster care, adoptive services, out-of-home placement and alumni up to age 26.

# 255,829 members



# Value-Added Member Benefits



**Care Management & MemberConnections®**  
Receive personalized help managing your benefits, resources & various health conditions.



**Boys and Girls Club**  
Get a no-cost membership for fun after-school programs, mentoring and more.



**24-Hour Nurse Advice Line**  
Call anytime for medical & mental health support, & get help deciding if you should go to an ER or urgent care.



**Healthy Kids' Club**  
Enroll your kids 12 years & under in this fun club that teaches them about nutrition & exercise.



**Start Smart for Your Baby®**  
Get a new car seat, breast pump, & more through our program for pregnant & new moms.



**Put your health first.**  
Get to know our programs & services & take full advantage of them.

# My role

- ❖ Peer Support  
Coaching  
webinars
- ❖ Workforce  
Development
- ❖ Mentorship
- ❖ Further integration  
of peers in our  
provider network



# System of Care team



# Magic Wand Activity



How can CCW best support YOU and the peer community in Washington State?



# Thank you



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